# **Frequently Asked Questions**

ARE THERE ANY ENTRY FEES ASSOCIATED WITH THE CONVENTION AND EXHIBITION?

No. The convex are free to enter, one email for one account.

#### HOW DO I ENTER?

Complete the online registration form on our online registration's portal on the IPA Convex webpage: https://convex.ipa.or.id/registration/

Choose the category you wish to enter, complete all required fields and submit.

You will receive an email from us to confirm we have received your registration.

#### CAN I REGISTER ON BEHALF OF SOMEONE ELSE?

Yes, you may register on behalf of someone else. When you register, we'll need you to provide the name, job title, company and contact details of the person you wish to register so we can make sure they receive their login details.

IS THERE A FEE TO ATTEND THE IPA CONVEX OPENING CEREMONY? Open to All Professionals to attend The 45th IPA CONVEX 2021 opening ceremony.

WHEN AND WHERE IS THE IPA CONVEX OPENING CEREMONY?

Date: Wednesday, 1st September, 2021.

Time: 8.30 am - 10 am (GST+7)

Use the IPA Convex Official Website to gain access.

CAN I LOG IN WITH A SMARTPHONE AND WHICH DEVICES IS THE PLATFORM COMPATIBLE WITH?

The best experience will be provided on a laptop or desktop using Google Chrome ver. 91.0.4472 or latest, Mozilla Firefox Version 90.0 or New Version of Microsoft Edge. You can use a mobile device, however some functionalities may be limited because of the screen size. We encourage to use a computer. However, if you opt to use a mobile device, ensure you are on strong Wi-Fi connection, as mobile phone networks are likely not going to have the required internet speed to handle video streaming.

#### IS THERE A VIRTUAL MEETING ROOM?

Yes. We have Virtual Lounge. When the event has a round table discussion, it will be setup as a virtual business matching. Attendees can also create their own virtual "business matching" as conference calls with IPA Convex Sponsors.

## CAN I CONNECT WITH OTHER ATTENDEES?

Throughout the live virtual event you are able to connect with other attendees in our breakout discussion groups or roundtables at virtual lounge

WHAT IF I HAVE TECHNICAL ISSUES ON THE DAY AND CAN'T ACCESS THE EVENT? If you have any issues accessing the link or using the platform during the day, please email us at ask.ipaconvex@dyandra.com

## WHAT IS PRE-RECORDED CONTENT?

Some presentations have been pre-recorded. However, any speakers who have chosen to do a pre-recorded session will attend and participate in a live Q&A afterwards

#### WHAT IS BUSINESS MATCHING?

Business facilitation feature to connect Oil and Gas company with prospective investors or professionals will be carried out in a 1 on 1 meeting, using various exhibitors at a scheduled time. This is to ensure an efficient virtual visit to IPA Convex 2021.

## WHEN AND WHERE IS BUSINESS MATCHING?

Date: Wednesday - Friday, 1st -3rd September, 2021.

Time:

Day 1: 10 am - 4 pm (GST +7) Day 2: 8 am - 4 pm (GST +7) Day 3: 8 am - 2 pm (GST +7)

Access through the virtual lounge at IPA Convex.

#### WHAT IS PLENARY SESSION?

The plenary sessions convene top government officials, executives and principals from global companies and prestigious consulting firms to discuss ways to resolve the current issues in the industry.

Kindly email us at <u>conventionipa@dyandra.com</u> after the session to get an ecertificate.

#### WHAT IS TECHNICAL PROGRAM?

This is a three day knowledge sharing forum for industry professionals, technical experts and university students from around the world. These professionals will be sharing their technical work on 100 oral presentations and 38 technical posters. Please email us at <a href="mailto:conventionipa@dyandra.com">conventionipa@dyandra.com</a> after the session to get an ecertificate.

#### WHO DO I CONTACT WITH QUESTIONS ON CONVENTION?

Email us at <u>conventionipa@dyandra.com</u>

## HOW CAN I MAKE A COMPLAINT?

Please email <u>ask.ipaconvex@dyandra.com</u> citing the event name and detail your complaint.